

PROFILING IN AVIATION SERVICES ENTERPRISE

The purpose of this report is to show the complex of countermeasures for detection and prevention the acts of unlawful interference.

Nowadays profiling techniques are used at airports with many security agencies with great success.

The definition of profiling include next positions:

- It is a preventive measure which allow to prevent the act of unlawful interference with defining a potentially dangerous person(s) or situation(s).
- Defining of a potentially dangerous person(s) or situation(s) are carrying out with special technologies, which analysis include then next: appearance, behavior, luggage/baggage (with passenger or without), documents...
- It can be used at any place, time and activity for supporting an aviation safety and other secured areas and objects.
- It needs to use an applied psychology, because this technology is based on processes of interpersonal interaction, on ability of humans perception to readout external and internal information, and formation such qualities as observation, observation and communicability.
- Components of passenger assessment (passenger, baggage\luggage, tickets, documents and attendants.)
- Analyzing of an information - appearance, clothes, language and behavior etc...
- Excluding in questioning - not polite or not friendly questions to uncover some hidden things by gestures and facial expressions.

In 17-th annex of Chicago Convention said: Each Contracting State shall have as its primary objective the safety of passengers, crew, ground personnel and the general public in all matters related to safeguarding against acts of unlawful interference with civil aviation. Profiling represents a special technologies, which can be modified in connection with threat of unlawful interference, and considered as practice and procedures for safety ensuring of passengers, crew members, personnel etc...

Supervisor – A.S. Kryzhanovskiy, associate professor